

RK Cares Associate Hardship Program



Economic Hardships include but are not limited to:



Natural Disaster

Severe storm, flood, tornado, hurricane, wildfire, or earthquake that have damaged or destroyed your primary residence



Life Threatening or Serious Illness or Injury

Medical incidents that require hospitalization or extensive time off work



Death

Associate's death, death of a spouse, or death of eligible dependent



Catastrophic or Extreme Circumstances

House fire or serious crime against associate including robbery, arson, assault, or domestic abuse

The RK Cares Associate Hardship Program, a lifeline for our associates facing tough times. If economic hardship is knocking on your door, making it challenging to cover essentials like housing and utilities due to qualified disasters, life-threatening illnesses, unexpected injuries, loss, or other extreme circumstances beyond your control, we've got your back. Assistance is available to all associates that qualify.

To learn more, visit RK Cares online at rkcares.com or contact our Relationship Manager for assistance by calling 217-253-8939 or emailing hardship@southeasternillinois.org

You can only be approved for assistance once within a 12-month period. Assistance is made in the form of bill payments directly to vendors. Assistance is not sent directly to applicants.